Please check the box that best describes your experience in the following areas.

A. **Satisfaction with Communication:**
   1. Sufficient information was provided on product and workmanship warranties, materials to be used, or options on roof products and services.
   2. Specifics were given to help you understand and be prepared for the work to be performed.

B. **Satisfaction with Professionalism:**
   1. Grennan Construction presented a professional image.
   2. Grennan Construction employees were courteous.

C. **Satisfaction with Timeliness of the Project:**
   1. Considering reasonable delays caused by weather, the scheduled start date was met. If not, a rescheduled start date was communicated on a timely basis.
   2. Once under way, the job was completed in the time period promised.

D. **Satisfaction with Responsiveness:**
   1. The company was accessible and responsive to comments and requests for information or changes.

E. **Satisfaction with Workmanship:**
   1. The finished job met the standards described in the job agreement.
   2. The job site was cleaned up.

F. **Satisfaction with Caring Exhibited:**
   1. Equipment placement and job performance caused only minor inconveniences to you and your neighbors.
   2. Proper care was demonstrated for your property.

G. **Considering all factors please rate your Overall level of satisfaction with Grennan Construction.**

H. **Based on your experiences with Grennan Construction, would you recommend or refer us to others?**
   (If Yes, please circle one) With Phone Number / Without Phone Number

I. **May we use you as a reference?**

J. **Is there anything you’d like to comment on, or anything we could change, to enhance our performance?**